



Testbourne Community School

Information for Parents and Carers – Safeguarding and Wellbeing

January 2021 Update

With the school moving into partial closure to all students, except children of key workers and vulnerable, it is important that we share important safeguarding and wellbeing information with all parents and carers.

This information sheet provides an overview of key information.

Safeguarding

Firstly, we should like to remind everyone that both the student 'Stay Safe' (staysafe@testbourne.school) and 'No to Bullying' (ntb@testbourne.school) addresses are active and monitored by the Designated Safeguarding Lead team.

Staff, students, parents and carers are also provided the following additional information.

1. If you have any safeguarding concerns then please contact **Dr Hall**, the Senior DSL on the following mobile number 07436 530997 or via email at Staysafe@testbourne.school (which will send an email to all of the members of the school's DSL Team).
2. If it is urgent, and if school staff do not respond as they may be unwell or unavailable, then you can also contact Childrens Services directly on 0300 555 1384 (Office hours – Mon to Fri 9am until 5pm) or childrens.services@hants.gov.uk (Office hours – Mon to Fri 9am until 5pm). There is also an out of hours contact - 0300 555 1373.
3. If you are in any way concerned that a child is at an immediate risk, then you should call 999 without delay.

Supporting vulnerable learners

Ideally, we are keen that those students who are vulnerable can attend our on-site provision. As we did during the last closure, the Pastoral Team will be making routine welfare check calls to identified students to provide any support and guidance as required.

Counselling provision

The school has two counsellors, Mrs Bateman and Mrs Day. They monitor our dedicated email address wellbeing@testbourne.school



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It is important to stress that, whilst they will always endeavour to help, their capacity is not finite, and they may direct students and families to other avenues of support and guidance.

General support, guidance and information

We recognise the stress and difficulties that school closure can cause. We may not always be able to provide direct support, but we can signpost to professionals and websites that can help.

If you have any general concerns, then please contact your child's tutor in the first instance – they will be monitoring their emails remotely. The Head of Year can also support if it is required.

We also have information on our school website:

- Our general 'Parent Resources' section that covers a range of mental health, online and safeguarding resources you can reach this from [Here](#)
- Our COVID-19 information section has a Wellbeing and Mental Health section as well as recapping much of the information in this document. This can be found [Here](#)

Recording attendance in remote learning

Engagement in learning during school closure is very important to support the development and wellbeing of our students. It is an important part of our safeguarding responsibility. To that end, teachers will be recording student attendance to tutor time and remote 'live lessons'

Where we have concerns about student engagement then the Head of Year will contact you to make you aware and to see what can be done to support. If there is a risk that students are not progressing, then this is making them vulnerable and so we will ask that they attend our on-site provision.